Fact sheet: Terry’s House

Background
Terry’s House is a 17,000-square-foot, two-story hospitality home on the corner of Fresno and R streets in downtown Fresno. Located across the street from Community Regional Medical Center, the home opened in January 2011 and provides lodging for families of patients in critical care units at the hospital.

Community Regional treats the most critically ill and injured from a nine county, 15,000 square-mile-region – an area almost as big as Rhode Island, Connecticut and New Jersey combined. These patients are often hospitalized for long periods of time. The distance between home and the hospital makes it difficult for them to get the loving family support they need to heal. Terry’s House aims to keep families close by providing an affordable, supportive, family-centered residence for out-of-town families while their loved ones receive critical care.

The home operates on a first-come, first-served basis and uses a waiting list when it is full. Families in need of Terry’s House are identified by hospital personnel or physicians, and the patient’s care coordinator works with Terry’s House staff to facilitate the family’s stay. Families stay at Terry’s House for $30 a night. The Leon S. Peters Host Family Program helps support families with limited means of staying in the home.

Terry’s House was made possible by a lead gift from Tom Richards, CEO of the Penstar Group. Terry’s House was named after his brother Terry Richards, who experienced a serious trauma at age 5 when he was severely injured in a car accident. For months, his mother traveled almost 80 miles a day to see her son while he was recovering.

Terry’s House rooms and amenities
The home features two stairways, an elevator and caters to varying abilities with wide corridors and ample windows to offer an open, comforting and healing environment.

Hotel and suite style rooms
- 20 guest rooms available
- Some rooms accommodate up to four individuals
- Adjoining rooms may be combined into a larger suite
- Amenities include private baths and in-room refrigerators
- Balcony with seating area
- One dog-friendly room

Common areas
- Kitchen
- Dining
- Large living room with library
- Large porch with gathering areas
- Family resource center
- Children’s play room
- Laundry facility
- Reflection room

Funding
The sustainability of Terry’s House is entirely dependent on private gifts and contributions. More than $5 million was raised to build and furnish the home. The project’s financing began with generous gifts from Tom Richards and Bank of America. A large number of in-kind contributions consisting of materials and labor from local vendors and contractors also were donated and used throughout construction of the facility. Similar in-kind donations also continue to help in sustaining the ongoing operations of the home.

Terry’s House is entirely dependent on private gifts and contributions to sustain it for families in need. It is staffed with support from Community Medical Centers, but to help keep operational costs low, volunteers perform many of the daily duties in the home.

Ongoing funding comes from nightly room fees and private donations. Fundraising efforts continue year around to help fund the house for families in need.

Terry’s House contact information:
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Terry’s House at Fresno and R streets

Guest Suite

Kitchen and Dining Area

Living Room

Second Floor

Reflection Room