

## **YOUR HEALTHCARE TEAM**

At the Fresno Heart & Surgical Hospital, you will receive care from the finest of healthcare professionals. Our staff is experienced, competent and focused on the delivery of quality care and service excellence. The staff works closely together to coordinate the provision of care ensuring that patient needs are met.

The members of our healthcare team primarily wear khaki or navy- colored hospital scrubs with the Fresno Heart & Surgical Hospital logo embroidered on the front. Surgery and Cath Lab staff wear blue hospital scrubs. Staff wear name badges noting their name and credentials for easy and clear identification.

### ♥ **PHYSICIANS**

The Fresno Heart & Surgical Hospital is proud to have an excellent group of physicians affiliated with the facility. We maintain a Medical Staff of approximately 250 physicians which includes representation from most medical specialties. Depending on patient needs, your physician may choose to involve other doctors in your care.

### ♥ **REGISTERED NURSES**

Qualified, registered nurses are your primary caretakers coordinating your care during your stay.

### ♥ **LICENSED/ CERTIFIED STAFF MEMBERS**

In addition to the registered nurses, there are a number of highly skilled, licensed professionals that may be involved in your care. Included are pharmacists, radiology technologists, respiratory care practitioners, case managers, social workers, dietitians, clinical lab scientists, physical therapists, cardiovascular technologists, and operating room technicians.

### ♥ **PATIENT CARE ASSISTANTS**

Patient care assistants are supervised by the registered nurses and assist the nurses in providing for your basic care needs. The patient care assistant will assist you with tasks such as hygiene needs, activity and eating as determined by your needs.

### ♥ **MONITOR TECHNICIANS**

The monitor technicians observe patient monitors which remotely report the patient's vital signs such as heart rate and rhythm, blood pressure, oxygen intake, etc. Any irregularities are directly reported to your registered nurse for immediate attention.

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♥ **THE REST OF  
THE TEAM**

There are a host of other key staff members involved in your care that you may encounter during your stay such as guest relations/ registration staff, food services wait staff, housekeepers, transporters, unit clerks, nursing students, volunteers, and patient accounting personnel to name a few.

♥ **MANAGEMENT  
PERSONNEL**

Each hospital department is overseen by a manager or coordinator and ultimately a director that directs the services and supervises staff. As referenced above, should you have any concerns or questions that your caregiver is not able to resolve, please ask to speak to the Manager/Coordinator or Director of the department or unit in which you're receiving services.