



## Cov Kev Pab Them Nuj Nqis (Financial Assistance)

Tus Zauv Cim Txoj Cai & Qhov Kev Ua	24817
Qhov Qhia Txoj Cai Hom	Administrative Policy & Procedure
Tus Tswv Ntawm Daim Ntawv No	Silva, Natalie
Pib Txij Hnub	10/21/2016
Hnub Rov Saib Dua	10/21/2019
Kev Tsom Kwm Daim Ntawv (Tos Kev Pom Zoo)	CMC Acute Care Facilities
Pom Zoo Los / Pom Zoo Hnub	CMC Legal Services (A): 08/12/2016 11:31AM PST Joe Nowicki, SVP Chief Financial Officer: 08/24/2016 08:39AM PST Patrick Rafferty, Corporate Chief Operations Officer: 08/29/2016 01:38PM PST Tim Joslin, CEO: 08/30/2016 09:55AM PST Finance and Planning (A): 10/21/2016 10:14AM PST
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Xa Los Ntawm	Earnhart, Michele

## I. HOM PHIAJ (PURPOSE)

- A. Los pab nrhiav tej Kev Pab Them Nuj Nqis rau cov neeg mob.
- B. Los qhia seb yuav ua licas thiaj muaj feem txais tau cov Kev Pab Them Nuj Nqis no ib qho zuj zus.
- C. Los tsim kom muaj ib t xo j kev rau cov neeg mob ua raws thiaj thov tau cov Kev Pab Them Nuj Nqis.
- D. Los tsim kom muaj ib t xo j kev rau tsev kho mob ua raws thaum los saib cov ntawv ua tuaj thov cov Kev Pab Them Nuj Nqis no.
- E. Los npaj kom muaj ib t xo j kev saib xyuas qhov kev t xiav txim rau thaum muaj tus tsis txaus siab rau qhov kev thov cov Kev Pab Them Nuj Nqis no.
- F. Los npaj kom muaj cai tswj thiab pab t xiav txim thiab paub muab cov ntaub ntawv thov cov Kev Pab Them Nuj Nqis no los qhia tau tawm.
- G. Los tsim kom muaj ib t xo j kev rau cov neeg mob ua raws thiaj paub kws yees seb yuav pab them nws cov nuj nqis licas, thiab nrhiav ib t xo j kev rau tsev kho mob los t xiav txim seb yuav pab pes tsawg rau cov neeg mob.

## II. TXHAIS LICAS (DEFINITIONS)

- A. **Cov Kev Pab Them Nuj Nqis (Financial Assistance):** Thaum hais tias Kev Pab them Nuj Nqis (Financial Assistance) no ces yog hais txog cov kev pab them nuj nqis ua Pab Them Tag Nrho Cov Nuj Nqis (Full Charity Care), Pab Them Ib Nrab Ntawm Cov Nuj Nqis (Partial Charity Care), Pab Them Cov Nuj Nqis Raug Ntau Tshaj (High Medical Cost Charity Care), thiab qhov Kev Pab Them Rau Cov Nqi Tshwj Xeeb (Special Circumstances Charity Care). Yuav muab cov cai tsim los ua kev t xiav txim seb leej twg thiaj tau txais cov kev pab no rau cov neeg mob.
- B. **Cov Neeg Mob Tsis Muaj Kev Pab Them Nqi Kho Mob (Uninsured Patients):** Tus neeg mob tsis muaj pab kas phais yog tus uas tsis muaj kev yuav them taus nws tej nqi kho mob li, tsis hais yuav yog tej pab kas phais them nqi kho mob twg, los sis tsoom fwv tej qhoos kas pab los yeej

tsis muaj li, thiab tsis muaj lwm tus neeg yuav pab them tau, los sis nws twb siv tag qhov nws muaj ua ntej nkag tuaj rau hauv tsev kho mob lawm.

- C. **Cov Neeg Mob Muaj Kev Pab Them Nqi Kho Mob (Insured Patients):** Tus neeg mob muaj kev pab them nqi kho mob yog tus uas muaj lwm tus neeg pab them nws ib co nqi kho mob.
- D. **Cov Kev Pab Uas Kam Them (Covered Service(s)):** Cov Kev Pab Uas Pab Them Tag Nrho Cov Nuj Nqis (Full Charity Care), Cov Pab Them Ib Nrab Ntawm Cov Nuj Nqis (Partial Charity Care), Cov Pab Them Cov Nuj Nqis Raug Ntau Tshaj (High Medical Cost Charity Care), thiab Cov Pab Them Rau Cov Nqi Tshwj Xeeb (Special Circumstances Charity Care) kam pab them yog cov nqi thaum mus kuaj mob muaj xwm txheej ceev (emergency care) thiab lwm yam kev kho mob uas yuav tsum tau kho uas txiav txim los hauv tsev kho mob Community Medical Centers (CMC). Tej nuj nqis uas kho kom yus zoo nkauj zoo nraug, yus nyiam yus, los sis tej yam uas yus xav sim kho seb yus tus kheej puas zoo txaww tuaj ces thov tsis tau qhov Kev Pab Them Nuj Nqis no raws li txoj cai.
- E. **Qhov Kev Pab Them Tag Nrho (Full Charity Care):** Qhov Kev Pab Them Tag Nrho no yog yuav them tag nrho Tsev Kho Mob CMC's cov nuj nqis uas nyob rau Cov Kev Pab Uas Kam Them (Covered Services). Qhov Yuav Pab Kom Tau Tag Nrho no yog rau cov neeg mob uas:
  1. Nws tsev neeg tau nyiaj hli los tsev li ntawm 400% los sis qis tshaj ntawm Tsoom Fvw (Federal Poverty Level ("FPL")) Txoj Kab Qhia Nyiaj Tias Yog Txom Nyem; thiab
  2. Nws tsis muaj pab kas phais them nqi kho mob, raws li qhia los saum toj no.
- F. **Qhov Kev Pab Them Ib Nrab Nqi (Partial Charity Care):** Cov Kev Pab Them Ib Nrab Nqi no yog ib qhov kev pab them ib nrab nqi kho mob rau Tsev Kho Mob CMC uas muaj pab rau cov neeg mob:
  1. Uas tsev neeg tau nyiaj nyob nrub nrab ntawm 351-400% los ntawm Tsoom Fvw Txoj Kab Qhia Nyiaj Tias Yog Txom Nyem (FPL).
  2. Uas tsis muaj kev pab them nqis kho mob hais los saum toj no.
  3. Uas nws tus Thawj Tswj Nyiaj Txiag (CFO), los sis tsis neeg pab nws tau txiav txim kom muab cov nqi t xo rau nws.
  4. Tsev Kho Mob CMC yuav muab tus nqi t xo rau cov neeg uas tuaj pw hauv tsev kho mob uas muaj qhov mob ua ntej lawm (Diagnosis-Related Group ("DRG")) rau Cov Kev Pab Uas Kam Them (Covered Service(s)) (los sis tsis nqi siab kawg ces tsuas them txog li qhov tsoom fvw cov qhoos kas kam them rau Tsev Kho Mob CMC xwb), los sis rau cov kev kho mob uas tsis nyob rau hauv qhov cov Medicare kam them, rau cov nqi uas twb muab t xo lawm, thiab rau cov kev kho mob uas tsis tau muab t xo nqi.
  5. Rau cov nuj nqis kho mob rau cov neeg tuaj kuaj ib hnub rov qab, Tsev Kho Mob CMC yuav muab tus nqi t xo mus raws li tus nqi Medicare them, los sis raws li qhov nws tsis muaj Medicare them, Tsev Kho Mob CMC yuav muab cov nqi uas nws tsis t xo ntawd los xam (multiplied) nrog cov nqi uas kom Medicare them thiaj paub tias qhov nqi kho mob rau tus neeg tuaj kho mob ib hnub rov qab no yog raug pes tsawg.
- G. **Cov Kev Pab Them Tshwj Xeeb (Special Circumstances Charity Care):** Qhov Kev Pab Them Tshwj Xeeb no yog pab rau cov neeg mob uas tsis muaj feem txais tau lwm yam kev pab them nws tej nuj nqis, los sis rau cov uas ua tsis raws tsev kho mob txoj cai es tsis tau txais kev pab los them tag nrho nws tej nqi kho mob los sis them ib nrab ntawm cov nqi kho mob uas tsis tau muab t xo nqi tawm, nrog rau kev pom zoo los ntawm tus tuam thawj tswj nyiaj txiag (CMC's Chief Financial Officer), los sis tsis neeg saib xyuas nws. Tsev Kho Mob Yuav Tsum Muab Qhov Kev Txiav Txim No Sau Tseg, nrog rau qhov tias vim licas tus neeg mob thiaj li tsis muaj feem txais tau cov kev pab them nqi kho mob. Hauv qab no yog cov Yam Ntxwv uas tej zaum yuav muaj feem txais tau cov kev pab tshwj xeeb no:
  1. **Cov Ua Ntaub Ntawv Them Tsis Taus Nuj Nqis (Bankruptcy):** Cov neeg mob uas them tsis taus nuj nqis los sis tab tom ua ntaub ntawv them tsis taus nuj nqis.
  2. **Cov Neeg Mob Tsis Muaj Tsev Nyob:** Cov chav kho mob muaj xwm txheej ceev (Emergency room) rau cov neeg mob uas tsis muaj hauj lwm, tsis muaj chaw nyob, tsis paub xyov nyob qhov twg, thiab tsis muaj pab kas phais them nqi kho mob es xa tsis tau qhov nqi rau nws them.
  3. **Cov Neeg Mob Uas Tuag Lawm:** Cov neeg mob uas tuag lawm es tsis muaj pab kas phais them nqi kho mob, tsis muaj vaj tse, los sis tsis muaj lwm yam los ntaus nqi.

4. **Cov Uas Medicare Tsis Kam Them:** Cov tau nyiaj tsawg uas thov tau Medicare pab tab sis ho tsis muaj feem txais tau kev pab qhov nws tuaj nyob hauv tsev kho mob, qhov nws tuaj kuaj ib hnub rov qab, thiab tsis pab rau ib qhov nqi dabtsi li. Cov neeg mob uas tsis tau txais ib qhov kev dabtsi los pab them nqi li.
  5. **Cov Uas Medi-Cal Tsis Kam Them:** Cov tau nyiaj tsawg uas thov tau Medi-Cal pab tab sis ho tsis muaj feem txais tau kev pab rau qhov uas nws tuaj nyob hauv tsev kho mob zaum no, qhov nws tuaj kuaj ib hnub rov qab, thiab tsis pab rau ib qhov nqi dabtsi li. Cov neeg mob uas tsis tau txais ib qhov kev dabtsi los pab them nqi li. Cov neeg uas muaj feem tau Medi-Cal tabsis ho txais tsis tau rau lub sij hawm uas tuaj kho mob no ces tej zaum yuav tau thov rau cov kev pab them nqi kom lawv pab.
- H. **Qhov Kev Pab Them Rau Cov Them Tus Nqi Siab (“High Medical Costs Charity Care”):** Qhov Kev Pab Them Cov Nqi Kho Mob Ua Ntau Heev no yuav pab them tag nrho tus neeg mob qhov nqi nws tiv uas nyob hauv qab ntawm Cov Kev Pab Uas Kam Them (Covered Services). Cov kev pab no muaj rau cov neeg mob uas zoo li cov hauv qab no:
1. Tus neeg mob tsis muaj pab kas phais them nqi kho mob.
  2. Tus neeg mob tsev neeg nyiaj tau los tsawg tshaj 350% los ntawm Tsoom Fwv Txoj Kab Qhia Nyiaj Tias Yog Txom Nyem (FPL); thiab
  3. Yog tus neeg mob, los sis nws tsev neeg tau siv Cov Kev Pab Uas Kam Them no (uas yog siv rau cov nqi hauv Tsev Kho Mob CMC los sis them mus rau lwm qhov chaw txij 12 lub hlis dhau los, es ntawm tshaj 10% ntawm nws tsev neeg cov nyiaj khvw tau los lawm).
- I. **Cov Kws Kho Mob Thaum Muaj Xwm Txheej Ceev (Emergency Physician):** Tus Kws Kho Mob Thaum Muaj Xwm Txheej Ceev no yog tus kuaj mob rau hauv chav kuaj mob muaj xwm txheej ceev hauv lub tsev kho mob.
- J. **Tsoom Fwv Txoj Kab Qhia Nyiaj Tias Yog Txom Nyem (Federal Poverty Level (“FPL”)):**  Qhov FPL no yog txoj kab khij los ntsuam xyuas tib neeg qhov nyiaj txiag khvw tau los uas lub Teb Chaws Miskas (United States Department of Health and Human Services (“HHS”)) tsim txhua xyoo los qhia neeg cov nyiaj tau los thiab Tsev Kho Mob CMC siv qhov no coj los ua kev txiav txim seb leej twg thiaj muaj feem txais tau cov kev Pab Them Nuj Nqis.
- K. **Qhov Nuj Nqis Uas Tus Neeg Mob Yuav Tau Them (Patient Responsibility Amount):** Tus neeg mob uas muaj kev pab them nqi kho mob (Insured Patient) yuav tau them rau qhov nqi uas nws yuav tau rho hauv nws hnab ris (out-of-pocket) los them tom qab cov pab kas phais twb los them tag cov nuj nqis lawm tiam sis tshuav qhov uas nws yuav tau them nws ntawd.
- L. **Tus Neeg Mob Tsev Neeg:** Leej twg thiaj yog tus neeg mob tsev neeg li hauv qab no:
1. **Tus Mob Uas Yog Neeg Laus:** Rau cov neeg mob uas muaj 18 xyoo rov sauv lawm, cov neeg uas xam tau tias yog nws tsev neeg no ces yog nws tus poj niam los sis tus txiv thiab nws cov menuam uas hnub nyug tsis tau txog 21 xyoos, tsis hais lawv yuav nyob hauv tsev los tsis nyob li.
  2. **Tus Mob Uas Yog Menyuam Yaus:** Rau cov neeg mob uas hnub nyug tsis tau txog 18 xyoo, cov neeg uas xam tau tias yog nws tsev neeg ces yog nws niam thiab nws txiv, cov neeg txheeb ze uas tu nws, thiab lwm cov menuam uas hnub nyug tsis tau txog 21 xyoos ntawm nws niam nws txiv los sis cov txheeb ze uas tu nws.
- M. **Tus Neeg Ua Txhaum (Tortfeasor):** Tus neeg ua txhaum no yog hais txog tus neeg ua txhaum cai, lom txwm ua los sis los ntawm kev raug quab yuam.

### III. TXOJ CAI (POLICY)

- A. Tsev Kho Mob CMC yuav muaj Cov Kev Pab Them Nuj Nqis (Financial Assistance), raws li txoj cai, uas yog muab txo nqi los sis khomob pub dawb, rau Tsev Kho Mob CMC cov mob uas:
  1. Tau nyiaj tsawg es tsis muaj kev pab them nqi khomob.
  2. Tau nyiaj tsawg es muaj kev pab them nqi khomob tabsis them tus nqi siab heev.
  3. Uas muaj Lwm Yam Tshwj Xeeb (Special Circumstances).
- B. Tsev Kho Mob CMC yuav pab them nqi kho mob rau cov neeg tau nyiaj tsawg es tsis muaj tus pab them nqi kho mob thiab rau cov tau nyiaj tsawg uas muaj kev pab them nqi kho mob tabsis ho them tus nqi siab heev raws li txoj cai tsis hais seb tus nqi kww yees kho mob yuav raug

npaum cas li, thiab tsis hais tias yuav muaj lwm tus pab nws them nws tej nuj nqis los sis muab txo nqi li, tsuas yog muaj raws li txoj cai no lawm xwb.

- C. Txoj cai no siv tau tag nrho rau cov Tsev Kho Mob CMC uas muaj lais xees khomob. Tshwj tsis yog qhia kiag kom meej, txoj cai no yuav siv tsis tau rau cov kws kho mob los sis lwm cov chaw kuaj mob uas tsis muab cov nqi xam nrog rau Tsev Kho Mob CMC qhov nqi. Nyob hauv Xeev California, tus kws Kho Mob Thaum Muaj Xwm Txheej Ceev (Emergency Physician) uas pab kuaj mob nyob hauv chav kuaj mob muaj xwm txheej ceev yuav tsum muaj kev t xo tus nqi rau cov neeg tsis muaj kev pab them nuj nqis thiab cov uas muaj kev pab them nuj nqis los them tus nqi siab heev uas tau nyiaj los rau hauv tsev qis tshaj 350% los ntawm Tsoom Fwm Txoj Kab Qhia Nyiaj Tias Yog Neeg Txom Nyem (FPL). Cov Kws Kuaj Mob Tshwj Xeeb uas tsev Kho Mob CMC hu sab nrauv tuaj pab kuaj rau hauv Chav Kuaj Mob Muaj Xwm Txheej Ceev no tsis yog cov Kws Kho Mob Muaj Xwm Txheej Ceev.

## IV. TXOJ KEV UA (PROCEDURE)

### A. Kev Muaj Feem Txais Tau Kev Pab (Eligibility)

1. Cov Ntsiab Lus Qhia Kev Muaj Feem (Eligibility Criteria): Thaum tab tom ua ntawv thov tuaj, Tsev Kho Mob CMC yuav siv cov lus qhia hauv qab no los txiav txim qhov kev muaj feem txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance):

Cov Kev Pab Them Nuj Nqis (Financial Assistance Category)	Cov Neeg Mob Uas Muaj Feem Txais Tau (Patient Eligibility Criteria)	Cov Kev Pab Txo Nqi (Available Discount)
<b>Qhov Kev Pab Them Tag Nrho (Full Charity Care)</b>	<ol style="list-style-type: none"> <li>1. Tus mob tsis muaj kev pab them nuj nqis;</li> <li>2. Tus neeg mob tau nyiaj los tsev li 350% los sis qis tshaj li ntawm txoj kab qhia nyiaj txom nyem (FPL).</li> </ol>	Tsev Kho Mob CMC txo tag nrho cov nuj nqis kho mob rau cov neeg mob no.
<b>Qhov Kev Pab Them Ib Nrab (Partial Charity Care)</b>	<ol style="list-style-type: none"> <li>3. Tus mob tsis muaj kev pab them nuj nqis;</li> <li>4. Tus neeg mob tau nyiaj los nyob nrub nrab ntawm 351-400% li ntawm txoj kab qhia nyiaj txom nyem (FPL).</li> </ol>	<p>Tsev Kho Mob CMC txo ib nrab nqi rau cov neeg uas muaj kev pab them nuj nqis.</p> <p>Cov kev pab rau cov neeg mob tuaj pw hauv tsev kho mob: Tsev Kho Mob CMC yuav muab tus nqi t xo rau cov neeg uas tuaj pw hauv tsev kho mob uas muaj qhov mob ua ntej lawm (Diagnosis-Related Group ("DRG")) rau Cov Kev Pab Uas Kam Them (Covered Service(s)) (los sis tus nqi siab kawg ces tsuas them txog li qhov tsoom fwv cov qhoos kas kam them rau Tsev Kho Mob CMC xwb), los sis rau cov kev kho mob uas tsis nyob rau hauv qhov cov Medicare kam them, rau cov nqi uas twb muab t xo lawm.</p>

		Cov kev pab rau cov neeg mob tuaj kuaj ib hnub rov qab: Tsev Kho Mob CMC yuav muab tus nqi txa mus raws li tus nqi Medicare them, los sis raws li qhov nws tsis muaj Medicare them, Tsev Kho Mob CMC yuav muab cov nqi uas nws tsis txa ntawd los xam (multiplied) nrog cov nqi uas kom Medicare them thiaj paub tias qhov nqi kho mob rau tus neeg tuaj kho mob ib hnub rov qab no yog raug pes tsawg.
<b>Qhov Kev Pab Them Rau Cov Them Tus Nqi Saib (rau cov neeg mob uas muaj kev pab them nqi)</b>  <b>(High Medical Cost Charity Care (for Insured Patients))</b>	<p>5. Tus mob muaj kev pab them nuj nqis;</p> <p>6. Tus neeg mob tsev neeg tau nyiaj los tsawg tshaj 350% li ntawm txoj kab qhia nyiaj txom nyem (FPL);</p> <p>7. Cov nqi kho mob rau tus neeg mob los sis nws tsev neeg (uas yog cov nqi hauv Tsev Kho Mob CMC no los sis cov them mus rau lwm qhov chaw txij 12 lub hlis dhau los) es ntau tshaj 10% ntawm nws tsev neeg cov nyiaj khwv tau los lawm).</p>	Pab them tau rau tag nrho tus mob cov nuj nqi uas yog nws ntiag tug.
<b>Qhov Kev Pab Rau Thaum Muaj Tej Yam Tshwj Xeeb</b>  <b>(Special Circumstances Charity Care)</b>	<p>8. Tus neeg mob yog ib tug tsis muaj pab kas phais them nqi kho mob;</p> <p>9. Tsis muaj feem txais tau Qhov Kev Pab Them Nuj Nqis;</p> <p>10. Muaj tej yam tshwj xeeb tshwm sim;</p> <p>11. Tus Thawj Saib Nyiaj Txiat los sis tus neeg saib xyuas nws tso cai kom txo nqi;</p> <p>12. Tsev Kho Mob CMC sau ntawv tseg, qhia meej tias vim yog licas tus mob thiaj tsis muaj feem txais tau Qhov Kev Pab Them Nuj Nqis.</p>	Muab txo nqi ib nrab los sis tag nrho rau cov nuj nqis uas nyob rau cov kev pab them tau.

2. Kev Laij Tsev Neeg Li Nyiaj Khwv Tau Los: Ua ntej yuav txiat seb tus neeg mob puas muaj feem txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance), ua ntej tshaj, Tsev Kho Mob CMC yuav laij tus neeg mob cov nyiaj khwv tau los, xav tau cov ntaub ntawv li hauv qab no:

- a. Ntawv Pov Thawj Qhia Tsev Neeg Cov Nyiaj Tau Los: Tsuas kom cov neeg mob muab lawv cov tw tshev tshiab tshaj los sis lawv daim se tuaj xwb. Tus neeg mob cov nyiaj tau los yog xam tag nrho nws tsev neeg cov nyiaj khvw tau 12 lub hlis dhau los, los sis nws daim ntawv ua se tsaib no, nrho tawm cov nuj nqis uas nws them mus rau tus neeg nws nrauj lawm (alimony) thiab nws cov menuam (child support).
  - b. Kev Laij Tsev Neeg Cov Nyiaj Tau Los rau Cov Neeg Mob Uas Xiam Lawm: Cov neeg mob uas xiam (tuag) lawm es nws tsis muaj poj niam los sis tus txiv li lawm ces tej zaum yuav muab xam tias nws tsis muaj nyiaj dabtsi los rau hauv nws tsev neeg li lawm. Yuav tsis kom muab ntawv qhia txog nyiaj tau los ua pov thawj li lawm; tabsis tej zaum kuj yuav kom muab ntaub ntawv vaj tse tej tuaj. Nws tus poj niam los sis tus txiv uas tseem ua neej nyob muaj feem thov kev pab rau Cov Kev Pab Them Nuj Nqis tau.
3. Kev siv Tsoom Fwm Txoj Kab Qhia Nyiaj Tias Yog Neeg Txom Nyem (FPL) los laij tsev neeg cov nyiaj tau los: Tom qab tau tus neeg mob tsev neeg cov nyiaj los licas lawm, Tsev Kho Mob CMC yuav laij nws tsev neeg cov nyiaj tau los piv rau Tsoom Fwm Txoj Kab Qhia Nyiaj Tias Yog Neeg Txom Nyem (FPL), muab xam ua feem puas rau ntawm txoj kab FPL no. Piv txwv, yog txoj kab FPL qhia kev txom nyem rau ib tse neeg uas muaj peb leeg yog \$20,000, es tus neeg mob no tsev neeg li nyiaj tau los yog \$60,000, Tsev Kho Mob CMC yuav laij tau tias tus mob no cov nyiaj tau los rau nws tsev neeg yog 300% ntawm txoj kab txom nyem FPL. Qhov kev laij no yuav siv los txiav txim seb tus neeg mob no puas yuav muaj feem los txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance) no.
4. Cov Uas Tsis Kam Pab/Tsis Nyob Rau Cov Kev Pab Tau: Cov hauv qab no yog cov uas yuav tsis kam pab thiab tsis nyob rau cov kev pab tau raws txoj cai:
- . Cov neeg mob uas muaj Medi-Cal pab tham nqi (Share of Cost): Cov neeg mob uas muaj Medi-Cal es nws yuav tau them ib qho nqi yuav tsis muaj feem thov tau cov kev Pab Them Nuj Nqis (Financial Assistance) no kom txo tau nws qhov nqi uas yog nws li ntiag tug ntawd kom qis.
    - a. Tus neeg mob uas tsis tau txais Cov Keb Pab Uas Kam Them (Covered Services): Ib tug neeg mob uas nws muaj pab kas phais pab them nqi tabsis ho xav nrhiav kev pab them rau cov nqi uas nws lub pab kas phais tsis kam them raws kev cov lus (xws li cov neeg mob muaj HMO uas tsis koom nrog rau Tsev Kho Mob CMC, los sis tus mob uas tsis kam muab xa tawm hauv Tsev Kho Mob CMC mus rau lwm qhov chaw khomob) ces yuav tsis muaj feem txais tau cov Kev Pab Them Nuj Nqis (Financial Assistance) no.
    - b. Tus neeg mob uas muaj pab kas phais pab tab sis tsis muaj lwm thij peb yuav los them rau vim nws tsis ua raws li lub thij peb no hais kom nws ua es lawv tsis them ces yuav tsis muaj feem txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance) no.
    - c. Cov uas them nyiaj ncaj qha tuaj rau tus mob: Yog tus neeg mob tau txais qhov nyiaj them rau nws qhov nqi kho mob ncaj qha ntawm qhov chaw them nyiaj tuaj, them hauv Medicare Supplement tuaj, los sis lwm qhov chaw uas them nyiaj tuaj pab nws lawm ces nws yuav tsis muaj feem txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance) no.
    - d. Kev Muab Lus Dag Tuaj (Information Falsification): Tej zaum Tsev Kho Mob CMC kuj yuav tsis kam muab Cov Kev Pab Them Nuj Nqis rau cov neeg mob uas qhia dag txog nws cov nyiaj tau los, dag txog nws tsev neeg muaj tsawg leej, thiab lwm yam lus dag rau hauv nws daim ntawv thov kev pab.
    - e. Kev Tau Nyiaj Los Ntawm Lwm Qhov (Tus Neeg Thij Peb) Los: Yog tus neeg mob tau ib qho nyiaj foob es yeej los ntawm lwm tus neeg uas yog tus ua raug qhov nws mob, nws yuav tsum tau siv cov nyiaj no los them rau cov nqi uas tsis tau them hauv nws lub as khauj, thiab nws yuav tsis muaj feem txais tau Cov Kev Pab Them Nuj Nqis (Financial Assistance) no.

f. Lwm Cov Neeg Kuaj Mob (Kws Kuaj Mob) Cov Nqi: Tej nqi kuaj mob ntawm cov kws kuaj mob xws li cov kws tso tshuaj tsaug zog los sis kws phais neeg (anesthesiologists), cov kws kuaj kab mob thiab kho mob (radiologists), cov kws kuaj mob hauv tsev khomob (hospitalists), cov kws kuaj mob (pathologists), thiab lwm cov kws kuaj mob los puav leej tsis nyob rau hauv qhov cov nqi uas kam them no raws li hauv txoj cai. Cov uas zam tau ces yog cov qhia nyob ntawm daim duab Exhibit A. Ntau tus kws kho mob los kuj muaj cai thov tau ib co kev pab dawb los sis tso nqi rau cov neeg mob thiab. Txhua tus neeg mob uas xav paub seb nws tus kws kho mob puas muaj kev tso cai thov tau kev pab no ces yuav tsum nug kiag hauv tus kws kho mob ntawd lub loos kam.

B. Kev Ua Ntaub Ntawv

1. Tsev Kho Mob CMC yuav ua txhua yam muab tus neeg mob los sis tus neeg sawv cev rau nws tej ntaub ntawv ntawm nws cov pab kas phais them nqi kho mob tsis hais cov uas yuav them tag nrho los sis them ib nrab nqi rau ntawm tus neeg mob cov nqi kho mob rau hauv Tsev Kho Mob CMC no li. Thaum ib tug neeg mob twg uas pom tias nws yuav tsis muaj kev them tau rau cov nqi hoos maum lawm ces yuav muab xa kiag coj mus rau Cov Kev Pab Them Nuj Nqis (Financial Assistance). Ua ntej yuav muaj feem nyob tau rau qhov Cov Neeg Mob Tsis Muaj Kev Pab Them Nqi Kho Mob (Uninsured Patient), tus neeg mob los sis tus yuav them nws qhov nqi kho mob yuav tsum paub tias nws yeej tsis muaj cai txais tau pab kas phais kho mob los sis tsis muaj cai txais tau tsoom fwv cov kev pab los them thiab los tso nqi rau cov nuj nqis no li lawm.
2. Peb xav kom txhua tus neeg mob ua ntaub ntawv mus thov cov kev pab hauv tsoom fwv seb puas muaj feem txais tau yog lawv tsis tau thov dua. Tsev Kho Mob CMC yuav muab daim ntawv thov Medi-Cal rau cov neeg mob uas tsis muaj pab kas phais los sis lwm tus pab them nqi, thiab yuav xa mus thov Cov Kev Pab Them Nuj Nqis (Financial Assistance).
3. Cov neeg mob yuav tsum ua txhua yam kom npaj tau tej ntaub ntawv qhia txog lawv cov nyiaj hli tau los rau hauv tsev thiab seb lawv muaj pab kas phais kho mob dabtsi tuaj rau Tsev Kho Mob CMC.
4. Cov neeg mob uas xav thov Cov Kev Pab Them Nuj Nqis (Financial Assistance) no yuav tau siv Tsev Kho Mob CMC daim ntawv hu ua “[Daim Ntawv Thov Kev Pab Them Nuj Nqis \(Application for Financial Assistance\)](#)”.
5. Cov neeg mob muaj cai thov kom neeg pab ua nws Daim Ntawv Thov Kev Pab Them Nuj Nqis hauv Tsev Kho Mob CMC cov chaw ([CMC locations](#)) uas muaj npe nyob ntawm daim phiaj qhia (Exhibit C) los sis hu xov tooj tuaj rau (559) 459-2998.
6. Mus muab tau Daim Ntawv Thov Kev Pab Them Nuj Nqis no raws li hauv daim phiaj qhia (Exhibit C), kom xa tuaj, los sis nkag mus rau hauv Tsev Kho Mob CMC lub vas sab (website) ntawm [www.communitymedical.org](http://www.communitymedical.org).
7. Cov neeg mob yuav tsum ua Daim Ntawv Thov Kev Pab Them Nuj Nqis no sai li sai tau tom qab tau txais kev kho mob los hauv Tsev Kho Mob CMC. Yog tsis ua thiab tsis xa tuaj ua ntej 180 hnub tom qab tawm tsev kho mob ces tej zaum kuj yuav ua rau nws tsis muaj feem txais tau Cov Kev Pab Them Nuj Nqis no lawm.
8. Cov neeg mob yuav tsum xa nws Daim Ntawv Thov Kev Pab Them Nuj Nqis tuaj rau: Community Medical Centers, Patient Financial Services Department, P.O. Box 1232, Fresno, CA 93715, Attn: Financial Assistance Application.

C. Kev Txiat Rau Cov Kev Pab Them Nuj Nqis

1. Tsev Kho Mob CMC yuav ua tib zoo saib txhua Daim Ntawv Thov Kev Pab Them Nuj Nqis thiab yuav muab Kev Pab Them Nuj Nqis thaum tus neeg mob muaj feem txais tau raws li tej hais tas los saum no.
2. Yuav muab tej ntaub ntawv hais txog tej nyiaj tau los thiab tej koom vaj tse coj los tso rau ib qho chaw txawv kom tsis txhob nyob nrog cov ntaub ntawv uas qhia cov nuj nqis seb yog pes tsawg es yuav tau them ntawd.

3. Yog tus neeg mob tsis muab nws tej ntaub ntawv qhia txog nws tej nyiaj tau los thiab nws lub pab kas phais them nqi khomob tuaj, thiab Tsev Kho Mob CMC muaj cuab kav yuav txiav txim tau txawm tias tsis muaj tej ntaub ntawv no los Tsev Kho Mob CMC yuav txiav txim mus raws li qhov lawy paub. Yog tus neeg mob tsis muab nws tej ntaub ntawv qhia txog nws cov nyiaj tau los thiab seb nws puas muaj pab kas phais them nqi khomob tej tuaj yam tsis muaj pov thawj txaus ces tej zaum, Tsev Kho Mob CMC yuav txiav txim tsis tau seb nws puas muaj feem txaus tau Cov Kev pab Them Nuj Nqis no.
4. Cov neeg mob kuj muaj peev xwm thov tau rau Tsoom Fwv tej kev pab thiab.
  - . Tsev Kho Mob CMC yuav pab cov neeg mob txiav txim seb lawy puas yuav muaj feem txaus tau Tsoom Fwv cov kev pab, los sis seb tus neeg mob puas muaj feem txaus tau Xeev California cov kev pab them nqi kho mob (xws li Covered California).
    - a. Yog tus neeg mob no twb ua ntawv thov lawm, los sis tseem nyob tos seb puas yuav muaj feem txaus tau lwm yam kev pab them nqi rau tib lub sij hawm uas nws thov rau Cov Kev Pab Them Nuj Nqis no los nws yuav tsis muaj kev cuam tshuam dabtsi hais txog qhov nws yuav muaj feem thiab tsis muaj feem txaus tau Cov Kev Pab Them Nuj Nqis no.
5. Lawy yuav kuaj kiag koj daim ntawv ua thov kev pab sai. Tsev Kho Mob CMC yuav los txiav txim seb tus mob puas muaj feem txaus tau qhov kev pab tsis pub dhau 45 hnub txij hnub tau txaus daim ntawv thov kev pab. Yuav tsis xam tias koj daim ntawv thov kev pab tiav lawm yog tseem tos seb puas muaj pab kas phais los sis lwm tus tseem yuav them cov nqi.
6. Thaum uas muaj kiag ib qhov Kev Pab Them Tag Nrho (Full Charity Care), Pab Them Ib Nrab Nqi (Partial Charity Care), Pab Them Rau Cov Nuj Nqis Siab (High Medical Cost Charity Care), los sis Rau Cov Kev Pab Tshwj Xeeb (Special Circumstances Charity Care), yuav muaj ib daim ntawv "[Daim Ntawv Ceeb Toom \(Notification Form\)](#)" li qhia ntawm daim phiaj qhia (Exhibit D) xa mus rau txhua tus neeg uas ua ntawv tuaj thov kev pab txiav txim los hauv Tsev Kho Mob CMC los.
7. Yog thaum ib tug neeg mob tau txaus qhov kev pab no raws li txoj cai lawm, tabsis tom qab hos tau kev txiav txim tias tus neeg mob no tsis muaj feem txaus tau qhov kev pab vim yuav muaj lwm tus thij peb los them no ces yuav rov qab muab qhov nqi ntawd los rau Tsev Kho Mob CMC hais kom lwm qhov chaw uas kam them qhov nqi ntawd them rau tsev kho mob. Yog hais tias tom qab qhov chaw no tsis kam them tus neeg mob no qhov nqi no los mam rov qab muab mus rau cov kev pab them nqi no los kom them rau yam tsis tau ua dua ntaub ntawv.
8. Thaum uas twb txiav txim lawm tias ib tug neeg mob twg muaj feem txaiv tau Cov Kev Pab Them Nuj Nqis lawm, tus neeg mob no yuav muaj feem txaus kom mus txog rau 6 lub hlis tom qab tus neeg mob tau txaus daim ntawv ceeb toom (Notification Form). Tom qab ib xyoos, cov neeg mob yuav tsum rov qab thov dua.
9. Yog thaum txiav txim muab Qhov Kev Pab Them Nuj Nqis no rau ib tug neeg mob lawm, yuav pab tag nrho cov nuj nqis tsis hais tus nqi nrog rau tej paj huksi, los sis tej nuj nqis uas them dhau los txij hnub tus neeg mob them los (yuav siv li 10% tauj ib xyoos) raws li txoj cai hais txog Kev Noj Qab Haus Huv thiab Kev Txuag kom txhob muaj teeb meem ( Health and Safety Code section 127400), tsev Kho Mob CMC yuav tsis kom them rau ib qho nuj nqis, nrog rau paj tib si uas tsawg tshaj \$5.00

#### D. Kev Tsis Txaus Siab (Disputes)

1. Tus neeg mob muaj cai los tshawb txhua yam kev txiav txim uas Tsev Kho Mob CMC tsis kam pab Qhov Kev Pab Them Nuj Nqis uas yog los sau ib daim ntawv tsis pom zoo tuaj rau qhov chaw pab cov neeg mob them nqi khomob (Patient Financial Services) tsis pub dhau (30) hnub tom qab tus neeg mob tau txaus daim ntawv ceeb toom tias tsis kam pab. Cov neeg mob kuj cia li hu kiag tuaj hais rau qhov chaw pab cov neeg mob them nqi khomob (Patient Financial Services) ntawm (559) 459-3939, los sis sau ntawv tuaj rau Community Medical Centers, Patient Financial Services Department, P.O. Box. 1232, Fresno, CA 93715. Qhov chaw no mam saib tus neeg

mob cov lus tsis txaus siab thiab mam li rov qab sau ntawv tuaj qhia rau tus neeg  
mob paub.

E. Muab Kev Pab Rau Sab Kev Pab Them Nuj Nqis

1. Hais Txog Cov Lus Hais (Languages): Txoj cai no hais kom Tsev Kho Mob CMC muaj hais ua tus neeg mob hom lus. Dhau ntawv, txhua Yam kev ceeb toom/kev txuas lus mus los yuav tsum muaj hais ua tus neeg mob hom lus thaum tuaj kho nws tus mob hauv Tsev Kho Mob CMC no thiab rau txhua zaum uas yuav pab tus neeg mob no raw li txoj cai hauv Tsoom Fwv thiab hauv lub Xeev no. Hom lus uas Tsev Kho Mob CMC siv los pab tib neeg yog hom uas siv tsawg kawg yog 1,000 tus neeg los sis 5% ntawm cov neeg uas Tsev Kho Mob CMC pab, los sis cov neeg zej zog uas tuaj rau hauv Tsev Kho Mob CMC no. Tej zaum Tsev Kho Mob CMC yuav txiav txim seb muaj tsawg feem pua los sis tsawg leej neeg uas paub lus tsis zoo tuaj rau hauv Tsev Kho Mob CMC no ces mam nrhiav kev pab raws li Yam lus nws paub.
2. Tej Ntaub Ntawv uas Tsev Kho Mob npaj rau cov neeg mob thaum tuaj rau hauv tsev kho mob:
  - . Daim Ntawv Cuv Npe Ua Ntej los sis Daim Cuv Npe Nkag (Preadmission or Registration): Thaum tuaj ua daim ntawv cuv npe (los sis sai sai kiag tom qab cuv tag) tsev Kho Mob CMC yuav muab tag nrho tej ntaub ntawv rau cov neeg mob qhia txog Cov Cai Qhia Kev Pab Them Nuj Nqis (Financial Assistance Policy) uas qhia nyob ntawm daim phiaj qhia (Exhibit E) uas muaj xwm txheej qhia txog lawv cov cai tias kom lawv qhia seb leej twg yog tus yuav them tej nuj nqis, thiab seb cov chaw uas cov neeg mob yuav mus thov Kev Pab Them Nuj Nqis no muaj nyob rau qhov twg.
    - a. Kev Pab Thaum Muaj Xwm Txheej Ceev (Emergency Services): Yog thaum muaj xwm txheej ceev, Tsev Kho Mob CMC yuav muab tag nrho tej ntaub ntawv rau cov neeg mob qhia txog Cov Cai Qhia Kev Pab Them Nuj Nqis (Financial Assistance Policy) sai li sai tau tom qab xa tus neeg mob tawm hauv chaww kuaj mob xwm txheej ceev no lawm.
    - b. Cov Kev Pab Uas Muab Thaum Tawm Tsev Kho Mob: Thaum lub sij hawm tawm tsev kho mob, Tsev Kho Mob CMC yuav muab ib daim ntawv rau cov neeg mob txog Cov Cai Qhia Kev Pab Them Nuj Nqis (Financial Assistance Policy) uas qhia nyob ntawm daim phiaj qhia (Exhibit E), thiab rau tag nrho cov neeg mob uas Tsis Muaj Kev Pab Them Nqi Kho Mob (Uninsured Patients) kom mus thov Medi-Cal thiab cov kev pab rau menyuan (California Children's Services) los sis lwm cov kev pab uas tsoom fwy muaj.
3. Tej ntaub ntawv uas muab rau cov neeg mob lwm lub sij hawm:
  - . Xav paub ntxiv hu rau: Cov Neeg Mob hu tau rau Loos Kam Cuv Npe Nkag Tsev Kho Mob CMC's (Admitting Department) ntawm tus xov tooj (559) 459-2998 los sis tuaj kiag rau ntawm cov chaw qhia ntawm daim phiaj Exhibit C, ces koj yuav paub ntaw ntxiv hais txog tej Kev Pab Them Nuj Nqis thiab lawv yuav pab koj ua ntaub ntawv huv si.
    - a. Daim Nqi (Billing Statements): Tsev Kho Mob CMC yuav xa cov neeg mob daim nqi tuaj rau txhua tus raws li Tsev Kho Mob CMC txoj cai xa thiab txoj cai sau nqi (Billing and Collections Policy). Daim nqi xa tuaj rau cov neeg mob no yuav qhia tag nrho Cov Cai Qhia Kev Pab Them Nuj Nqis uas tis lub npe tias "Daim Nqi Tseem Ceeb Rau Cov Neeg Mob" ("Important Billing Information for Patients" uas qhia nyob ntawm daim phiaj qhia (Exhibit E), muaj xov tooj rau cov mob hu rov tuaj yog muaj lus nug dabtsi txog tej Kev Pab Them Nuj Nqis, thiab seb lub vas sab (website) uas cov neeg mob nkag tau mus saib es xav mus saib lwm yam Kev Pab Them Nuj Nqis thiab mus rau tej Cai Qhia Kev Pab Them Nuj Nqis (Financial Assistance Policy), nrog rau tej ntaub ntawv qhia cov cai, thiab xav tau kev pab ua daim ntawv thov Kev Pab Them Nuj Nqis licas. Yuav muaj ib daig ntawv qhia txog tus neeg mob cov cai muaj nyob rau hauv daim phiaj qhia Exhibit F thiab kuj yuav

- muab ib daim tso nrog tus neeg mob daim nqi xa tuaj rau nws them thaum kawg.
- b. Thaum Thov Tuaj: Tsev Kho Mob CMC yuav luam cov ntaub ntawv qhia Cov Cai Qhia Kev Pab Them Nuj Nqis, luam Daim Ntawv Ua Thov Kev Pab Them Nuj Nqis, thiab muab nws tej ntaub ntawv qhia txog tej nuj nqis rau nws yam tsis kom them nqi dabtsi li.
4. Tej Ntaub Ntawv Uas Yuav Tawm Mus Rau Pej Xeem Pom Tau:
- . Luam Ntawv Rau Cov Neeg Mob: Tsev Kho Mob CMC muaj qhov luam tej ntaub ntawv uas qhia txog tej Cai Qhia Kev Pab Them Nuj Nqis rau cov neeg mob uas yog ib yam lawv yeej luam tej ntaub ntawv tuaj nkag thiab tawm tsev khomob.
    - a. Ceeb Toom Txog Daim Nqi: Tsev Kho Mob CMC yuav muab ib daim ntawv ceeb toom txog daim nqi no tuaj qhia rau tus neeg uas tau txais daim ntawv no txog tej kev pab uas muaj rau nws xws li Cov Kev Pab Them Nuj Nqis (Financial Assistance) nyob hauv Tsev Kho Mob CMC cov Cai Qhia Cov Kev Pab Them Nuj Nqis (Financial Assistance Policy) thiab yuav muaj qhov vas sab (website) uas koj mus saib tau Cov Cai Qhia Cov Kev Pab Them Nuj Nqis (Financial Assistance Policy), thiab mus saib tau Cov Cai Qhia Ua Daim Ntawv Thov Kev Pab (Financial Assistance Policy Application Form) , thiab yuav muaj tus xov tooj uas koj hu tau tuaj rau lub Loos Kam Cuv Npe Admitting Department), uas yuav pab qhia tau rau koj txog kev ua koj daim ntawv thov cov kev pab them nqis kho mob.
    - b. Tso Rau Pej Xeem Pom (Public Displays): Tsev Kho Mob CMC yuav muab txoj cai no dai rau pej xeem pom (yuav coj los dai rau tej qho uas kom ua rau cov neeg mob nyob es kom lawv pom) nyob rau hauv tsev Kho Mob CMC, tsawg kawg, rau hauv chav kuaj mob muaj xwm txheej ceev thiab cheeb tsam ntawm tuaj cuv npe nkag.
    - c. Lub vas sab (Website): Cov Cai Qhia Cov Kev Pab Them Nuj Nqis (Financial Assistance Policy), Daim Ntawv Thov Kev Pab (Application Financial Assistance), thiab daim ntawv qhia tag nrho Cov Cai Qhia Cov Kev Pab Them Nuj Nqis los puav leej muaj nyob hauv Tsev Kho Mob CMC lub vas sab (website) ntawm ([www.communitymedical.org](http://www.communitymedical.org)). Cov neeg uas tuaj nrhiav Cov Kev Pab Them Nuj Nqis no tsis tas yuav tau los tsim kom muaj ib tug as khauj (account) los sis tsis tas yuav muab ntaub ntawv txog yus tus kheej los yeej mus nrhiav tau cov ntaub ntawv qhia txog kev Thov Cov Kev Pab Them Nuj Nqis no lawm.
    - d. Kev Xa Ntawv (Mail): Cov neeg mob hais kom tsev khomob xa Cov Cai Qhia Cov Kev Pab Them Nuj Nqis (Financial Assistance Policy), Daim Ntawv Thov Kev Pab (Application Financial Assistance), thiab daim ntawv qhia tag nrho Cov Cai Qhia Cov Kev Pab Them Nuj Nqis tuaj rau nws tsev los yeej tau.
    - e. Kev Tshaj Tawm/Kev Qhia Rau Pej Xeem Paub (Advertisements/Press Releases): Thaum zoo ua, Tsev Kho Mob CMC yuav tshaj tawm tias lawv muaj Cov Kev Pab Them Nuj Nqis nyob rau hauv Tsev Kho Mob CMC rau hauv ntawv xov xwm uas tshaj tawm rau cheeb tsam Tsev Kho Mob CMC, thiab yog ua li los tsam tsis txaus, Tsev Kho Mob CMC yuav muab cov xwm txheej no coj mus tso tawm (Press Release) uas siv lwm yam kev tshaj tawm uas Tsev Kho Mob CMC keev siv kom neeg zej zog paub coob thiab thiab txuas tau lus mus los rau tag nrho cov neeg mob hauv peb lub zos.

#### F. Tej Nyuag Khoom Ub No (Miscellaneous)

1. Kev Ceev Tej Ntaub Ntawv (Recordkeeping): Tej ntaub ntawv uas siv mus thov Cov Kev Pab Them Nuj Nqis no yuav tsum twm tau zoo. Tsev Kho Mob CMC yuav tsum tau ceev ntaub ntawv tseg seb cov neeg uas lawv pab es Tsis Muaj Kev Pab Them Nqis Kho Mob (Uninsured Patients) no muaj tsawg leej, cov ua Daim Ntawv Thov Cov Kev Pab Them Nuj Nqis kiag muaj tsawg leej, cov pom zoo kam them rau lawm muaj tsawg leej, kww yees seb raug nyiaj npaum cas uas pom zoo pab lawm, tsawg daim ntawv ho tsis kam pab thiab vim licas thiaj tsis pab. Ntxiv ntawd, yuav muab sau

- qhia tias vim licas tus neeg mob twg thiaj tau txais kev pab thiab tus twg thiaj tsis tau txais Cov Kev Pab Them Nuj Nqis no coj mus tso rau tus neeg mob lub as khauj.
2. Kev Npaj Ua Hli Them: Tej zaum cov neeg mob kuj thov tau qhov kev npaj ua hli them thiab. Yuav tau mus nrog Tsev Kho Mob CMC qhov chaw saib xyuas cov nqi thiab sau nyiaj (CMC's Billing and Collections Policy) tham.
  3. Kev Xa Cov Nqi Tawm thiab Kev Taug Cov Nuj Nqis Qab (Billing and Collections): Tej zaum Tsev Kho Mob CMC kuj yuav npaj txhua yam los sau cov nqi kho mob ntawm cov neeg mob. Cov lus uas tau los thaum ua daim ntawv thov Kev Pab Them Nuj Nqis (Financial Assistance) yuav tsis muab los siv ua qhov kev sau nyiaj, los sis yuav tsis muaj rau lwm qhov chaw sau nyiaj uas Tsev Kho Mob CMC ua hauj lwm nrog. Kev sau nyiaj ces yog yuav ua daim ntawv qhia cov nqi tuaj rau tus neeg mob, yuav hu xov tooj tuaj, thiab yuav muab daim ntawv qhia cov nqi no xa mus rau tus neeg mob los sis tus yuav them nws qhov nqi khomob. Loos Kam Tswj Ntaub Ntawv (Affiliates thiab Revenue Cycle) yuav tsim kom muaj kev los tshawb tau tej neeg mob tej lus nug thiab tej kev tsis txaus siab hais txog lawv daim nqi khomob thiab los kho qhov uas tsim nyog kho, thiab kom teb tau raws sij hawm rau tus neeg mob. Tsis hais yuav yog Tsev Kho Mob CMC, los sis lwm qhov chaw kev nyiaj uas Tsev Kho Mob CMC ua hauj lwm nrog, puav leej yuav tau sib zog los sau (raws li qhia nyob hauv Tsev Kho Mob CMC Cov Cai Xa Nqi Tawm thiab Kev Sau Cov Nqi). Yog xav tau Tsev Kho Mob CMC Cov Cai Xa Nqi Tawm thiab Kev Sau Cov Nqi no ces nkag mus luam dawb hauv Tsev Kho Mob CMC lub vas sab (website) ntawm [www.communitymedical.org](http://www.communitymedical.org).
  4. Kev Xa Mus Rau OSHPD: Tsev Kho Mob CMC yuav xa cov cai ntawm Cov Kev Pab Them Nuj Nqis mus rau Loos Kam Saib Xyuas Kev Noj Qab Haus Huv (Office of Statewide Planning and Healthcare Development ("OSHPD")). Cov cai no muaj nyob hauv Loos Kam OSHPD lub vas sab (website) ntawm: <https://syfphr.oshpd.ca.gov/>.

G. Qhov Nqi Uas Keev Kom Them

1. Raws li txoj cai hauv tsev them se (Internal Revenue Code Section 1.501(r)(5)), Tsev Kho Mob CMC siv tib txoj cai li Medicare siv los kom them tus nqi li xa tawm. Cov neeg mob uas muaj feem txais tau Qhov Kev Pab Them Nuj Nqis yuav tsis tau txais ntau tshaj li qhov nqi uas xa tuaj rau lawv.

## V. COV POV THAWJ SIV (REFERENCES)

Tsev Saib Xyuas Se Txoj Cai (Internal Revenue Code section 501(r))

Tsoom Fwv Txoj Cai (26 Code of Federal Regulations 1.501(r))

Xeev California Kev Noj Qab Haus Huv Txoj Cai (California Health and Safety Code sections 124700-127446)

### Cov Ntaub Ntawv Siv Ua Pov Thawj (Referenced Documents)

Hom Pov Thawj Siv	Lub Npe	Cov Lus
<b>Cov ntaub ntawv siv ua pov thawj rau daim ntawv no</b>		
Cov Ntaub Ntawv Siv	Daim Ntawv Thov Kev pab Them Nuj Nqis	
Cov Ntaub Ntawv Siv	Tsev Kho Mob CMC cov chaw	
Cov Ntaub Ntawv Siv	Daim Ntawv Ceeb Toom	
Cov Ntaub Ntawv Siv	Lub vas sab <a href="https://syfphr.oshpd.ca.gov/">https://syfphr.oshpd.ca.gov/</a>	
Cov Ntaub Ntawv Siv	Daim ntawv qhia tus mog cov cai	
Cov Ntaub Ntawv Siv	Lub vas sab <a href="http://www.communitymedical.org">www.communitymedical.org</a>	
Cov Ntaub Ntawv Siv	Daim Ntawv Thov Kev pab Them Nuj Nqis	
Cov Ntaub Ntawv Siv	Cov Kev Pab Them Nuj Nqis (cov chaw)	
Cov Ntaub Ntawv Siv	Daim Ntawv Ceeb Toom Txog Cov Cai Qhia Kev Pab Them Nuj Nqis	
Cov Ntaub Ntawv Siv	Cov Lus Tseem Ceeb Qhia Cov Neeg Mob Txog Cov Nuj Nqis Xa Rau Lawy	
Cov Ntaub Ntawv Siv	Daim Ntawv Ceeb Toom	

*Yog koj tau ib daim ntawv luam tseg no ces tej zaum cov npe hauv nov yuav txawv lawm ces txhob  
rawm cia siab tag nrho tias tsis muaj li no. Daim tshiab tshaj nyob rau hauv Lucidoc lub vas sab ntawm  
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