

♥ YOUR ROOM

The majority of the patient rooms are located on the third and fourth floors. In addition, there are patient rooms located on the second floor which houses the CardioVascular Unit (CVU). Each patient room is assigned based upon the level of care required for individual patients and room availability. All rooms are private rooms.

The CVU is a specialized intensive care unit (ICU) treating patients that require close monitoring and concentrated care. As such, some of the information below does not apply to the procedures utilized in the CVU. Of particular note are restrictions with regard to visitors. Staff members working in CVU are available to provide information with regard to CVU practices.

Your hospital bed can be adjusted by using the controls. The beds are equipped with lower side rails should you need them. Please call your caregiver for any assistance.

All rooms have their own heating/cooling thermostat. If you are uncomfortable with the temperature, please notify your caregiver so that it may be adjusted. Please do not attempt to open the windows in the patient rooms.

All rooms are equipped with call buttons. If you need assistance, please push the button and your caregiver will assist you.

Privacy signs are available to place on the outside of your door should you like to deter visitors.

Patient rooms on the 3rd and 4th floors are furnished with a lounge chair that folds out to a bed. Please ask the caregiver for bedding should you desire to have a family member or guest stay the night with you. Please note we do not have these in the CVU as we don't encourage family members to spend the night at this stage of recovery.

Telephones are provided in each patient room. There is a phone by each bed as well as a guest phone on the table in your room for visitors' use. In the CVU, guest phones are not available and visitors are encouraged to use the available phones located in the second floor waiting room. Local calls can be made any time from the room by dialing 9 and the number. **Long distance calls must be made by using a telephone calling card, a major credit card or you may make a collect call. Long distance calls cannot be charged to your room.** An operator is available 24 hours a day to assist you. Dial "0" to reach the operator.

Should you not want to receive phone calls, please inform the caregiver who will arrange to restrict your calls.

Each room is equipped with a flat screen color television set for your enjoyment. Below is a Channel Guide.

♥ **CHANNEL GUIDE**

Channel 2	Univision (Spanish)
Channel 3	ABC Channel 30
Channel 4	NBC Channel 24
Channel 5	KFRE 59
Channel 6	FOX Channel 26 KMPH
Channel 7	CBS Channel 47
Channel 8	KAIL My Network TV
Channel 9	*
Channel 10	TBS
Channel 11	TNT
Channel 12	ESPN
Channel 13	ESPN 2
Channel 14	CNN
Channel 15	FOX NEWS
Channel 16	FOOD Network
Channel 17	TRAVEL Channel
Channel 18	WEATHER Channel
Channel 19	*
Channel 20	*
Channel 21	*
Channel 22	DISCOVERY HEALTH Channel
Channel 23	DISCOVERY Channel
Channel 24	CNBC
Channel 25	TLC LEARNING Channel
Channel 26	HGTV
Channel 27	OUTDOOR Channel
Channel 28	SPEED
Channel 29	USA NETWORK
Channel 30	MILITARY Channel
Channel 31	VERSUS
Channel 32	DIY
Channel 99	HOSPITAL Channel

*Open for future additional channel

♥ **WIRELESS ACCESS**

Fresno Heart & Surgical Hospital offers wireless internet connectivity for patients and visitors throughout the hospital. To utilize, simply scan the list of available networks using the wireless connection utility on your laptop or other wireless device and “open” the network referenced as the CMC_Guest_Portal. Please note that the wireless internet access is not encrypted or secure such that information sent or received by your device should be considered public and could possibly be intercepted by anyone connected to the wireless network.