

## THE DAY OF YOUR PROCEDURE OR SURGERY

### ♥ ARRIVAL INSTRUCTIONS

#### *Outpatient Procedures*

Enter through the hospital's main entrance. You may stop by the front desk in our main lobby, and staff will be glad to escort you to the Registration Lobby or, alternatively, if you know where the Registration Lobby is located, you may go directly there.

If you pre-registered or are a former patient, Registration will ask you to review the information for any changes or corrections, including address, phone number, Social Security number, date of birth, medical information, insurance card, etc., to confirm the accuracy of the information. You will also be asked to confirm you have received the patient information packet which includes Notice of Privacy Practices, Patient Rights, etc. Registration personnel will also verify your primary care physician and other physician information.

After you are registered, you will be escorted to the Pre-Operative area and to your own private room. The Pre-Operative area is staffed by caregivers whose primary task is to prepare you for your procedure or surgery.

Time permitting, family members may visit you on a limited basis in your Pre-Operative room prior to the procedure or surgery.

#### *Inpatient Procedures or Surgery*

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