

♥ VISITING HOURS

We believe that family members, significant others and friends play a significant and positive role in the recovery of our patients. Visitors are welcome anytime with the exception of the CVU. Additionally, we do not allow children under the age of 12 in patient care areas for infection control reasons. If there are extenuating circumstances that should be considered in allowing children to visit a patient, please discuss this with the nursing staff.

For the CVU, visitors are restricted to the hours of 9:00am to 9:00pm. Should visitors desire to request flexibility to visit at alternate times beyond the noted visiting hours in the CVU, they should check with the patient's caregiver. We also ask that there are no more than two visitors at a time and that visits be kept short to maintain a quiet environment for all of our patients. If you have any questions regarding visitation, please check with a nurse on the unit.

Patient rooms on the 3rd and 4th floors are furnished with a lounge chair that folds out to a bed. Please ask the caregiver for bedding should one family member or friend desire to spend a night with a patient. Please note we do not have these beds on the CVU as we don't encourage family members to spend the night at this stage of recovery.

♥ GIFTS FOR PATIENTS

Visitors should check in at the nurse's station before bringing gifts of food and drink to patients as most are on restricted diets. Fresh flowers and plants may be brought to patients except in the CVU. If an arrangement is received for a CVU patient, it will be held in the main lobby for a family member to take home or until the patient is moved to the 3rd or 4th floor. The Guest Relations staff will bring up the card attached to the arrangement to let the patient know that an arrangement has been delivered.

♥ WAITING AREAS

There are two designated waiting rooms for visitors on the second floor designed for families to wait while a patient is having a procedure or in surgery, during nursing shift changes or if the physician is in with the patient when you come to visit, as well as to provide an alternative location for visitors to spend time outside of the patient's room. Visitors may also wait in the hospital's front lobby, the Cardiac Evaluation Center (CEC) Lobby or the Café.

♥ RESTROOMS

Please use the public restrooms located throughout the facility and refrain from the use of restrooms in the patient rooms.

♥ PARKING

There is ample parking available for visitors on our campus. We have several handicap parking stalls near the main entrance of the hospital as well as the Cardiac Evaluation Center (CEC) entrance. We also have 4 parking stalls designated for RV parking. Parking is available 24 hours a day, seven days a week for your convenience. If you plan to visit in the evening and stay beyond 8:00 p.m., you may want to park near the Cardiac Evaluation Center entrance as the main entrance closes at 8:00 p.m. Security is on site after dark and on weekends. Security is available for escorting visitors. Please let the receptionist know if you would like assistance.

♥ TELEPHONES

Guest telephones are provided in each patient room located on the table in the room. In the CVU, guest phones are not available and visitors are encouraged to use the available phones located in the second floor waiting lounges. Local calls can be made any time from the room by first dialing 9 and the number.

Long distance calls must be made by using a telephone calling card or a major credit card, or you may make a collect call. Long distance calls cannot be charged to a patient's room.

An operator is available 24 hours a day to assist you. Dial "0" to reach the operator.

Should visitors carry a cellular phone, we request that the volume be lowered on the phones to keep the noise level to minimum.