

### ♥ STATEMENT OF NON-DISCRIMINATION

Fresno Heart & Surgical Hospital does not discriminate against any person on the basis of race, sex, color, national origin, disability, religion, economic status, educational background, source of payment, age in admission, treatment, or participation in its programs, service and activities, or in employment.

### ♥ MEDICAL INSURANCE

The Fresno Heart & Surgical Hospital contracts with the majority of the insurance companies in addition to Medicare. The hospital is not a Medi-Cal contracting facility. The hospital will act as your billing agent and bill your insurance as well as Medicare. For questions about insurance or Medicare coverage as well as other reimbursement related inquiries, please contact our Patient Accounting Department at **433-8096**.

### ♥ PATIENT ACCOUNTING ASSISTANCE

Prior to your hospital stay, the hospital's pre-authorization staff will work with you, your physician's office, and your insurance company to ensure that all appropriate authorizations are in order. If your insurance company or Medicare requires that you pay a co-pay or have a deductible due, we will attempt to confirm with the payor and notify you prior to your arrival. If this information is not available until after your arrival, we will contact you during your stay if possible. If your payor does not cover a procedure or surgery, alternative payment arrangements can be made. The Patient Accounting department will bill your insurance carrier as well as Medicare. If you wish to discuss financial arrangements or have questions about insurance billing, please contact our Patient Accounting Department at **433-8096**.

After your stay, a financial statement will be mailed to you. Please contact the Patient Accounting department for questions about your bill also.

Please note that in addition to your hospital bill, you may also receive separate bills from your physician, anesthesiologist, radiologist, or other physician specialists who cared for you. Please send any billing inquiries directly to them.